### www.carparkrepair.co.uk

# Privacy policy

This policy (together with the above terms of use) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand how we will treat your personal data.

For the purpose of the Data Protection Act 1998 (the "Act"), the data controller is Car Park Repairs Limited.

Information we may collect from you

We may collect and process the following data about you:-

- Information that you provide by filling in the "Contact Us" form on our site.
- If you contact us other than via our website, we may keep a record of that correspondence.
- Any information you provide in relation to work you ask us to quote for or carry out.
- Details of transactions you carry out with us and of the fulfilment of those transactions.
- Details of your visits to our site (including, but not limited to, traffic data, location data, weblogs and other communication data).

#### User information

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our user's browsing actions and patterns, and does not identify any individual.

Our website may use cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff may be engaged in, among other things, the fulfilment of orders and the processing of payment details. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Whilst we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk.

Uses made of the information

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.

- To carry out our obligations arising from any contracts entered into between you and us.
- To notify you about changes to our service.

We may disclose your personal information to third parties:

- If we, or substantially all of our assets are acquired by a third party, in which case personal data held by us about our customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect the rights, property or safety of us, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

## Your rights

You have the right to ask us not to process your personal data for marketing purposes. You can exercise this right at any time by contacting us at <a href="mailto:info@carparkrepair.co.uk">info@carparkrepair.co.uk</a>.

Our site may, from time to time, contain links to and from other websites. Please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these sites.

#### Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

# Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.